9. FINANCE MANAGEMENT

	Topic/Question
9.1	**Cost by Service** Can the tool show costs for individual services? ---
9.2	**Cost Types** Does the tool accommodate cost details for: a) hardware purchases b) hardware maintenance c) software licences d) software maintenance e) personnel costs f) utility costs ---
9.3	**Cost Categories** Does the tool distinguish the cost data by: a) Capital and operational b) Direct and indirect c) Fixed and variable e) Unit costs ---
9.4	**Cost Centres** Can the tool accommodate cost allocation to various cost centres? ---
9.5	**Budget Deviation Analysis** Does the tool support analysis of budget deviation? ---
9.6	**Shared Service Model** Can the tool allocate service costs to one or more business units? ---
9.7	**Rolling Plan** Can the tool assist with the management of a rolling plan? ---

9.8	Pre-Programme ROI Does the tool support pre-programme return on investment capital budgeting techniques? The book states a preference for net present value & internal rate of return but recognises that there are other techniques. --
9.9	Notional Charging Does the tool support notional charging? --
9.10	Charging Tiers Does the tool support charging tiers? Such as service levels of bronze, silver and gold. --
9.11	Metered Usage Does the tool support metered usage? (i.e. based on number of installed hardware, hours of service utilization…) --
9.12	Input Data Can the tool import/use data from other sources/tools to assist with cost management against current and forecast service consumption? --
9.13	Cost Plus Charging Does the tool support simpler cost plus charging and/or more complex charging like pay-per-use services that require sophisticated and flexible metering and financial management processes and models? --
9.14	Fixed Charges Does the tool support fixed price charging? --
9.15	Post Programme ROI Does the tool support the calculation of post programme ROI? --

9.16   Access Controls
        Does the tool have access controls to protect the security of financial data?