

EDUCATION SCHEDULE-AT-A-GLANCE

JANUARY – JUNE 2024







Team Training
On dates convenient
to you for your team,
hosted live online.

| COURSES | | JAN | FEB | MAR | APR | MAY | JUN | | |
|--|---------------|--|---|-----------------------|-----------------------|-----------------------|-----------------------|--|--|
| Introduction to Integrated IT Business Management™ | | Virtual Class (26) | | Virtual Class (25) | | | Virtual Class (24) | | |
| Integrated IT Service Management™ Essentials | | Virtual Class (10-12) | Virtual Class (5-7) Las Vegas, NV (29-2) | Virtual Class (11-13) | Virtual Class (8-10) | Virtual Class (6-8) | Virtual Class (3-5) | | |
| <u>Lean IT Essentials™</u> | | Virtual Class (22-23) | | | Virtual Class (22-23) | | | | |
| Agile Scrum Essentials™ | | Virtual Class (15-16) | | | Virtual Class (1-2) | | | | |
| Organizational Change Management | | Virtual Class (31-2) | | | Virtual Class (29-1) | | | | |
| IT Business Relationship Manager™ | | | | | | Virtual Class (29-31) | | | |
| Value Stream Mapping | | | Virtual Class (20-21) | | | Virtual Class (2-3) | Virtual Class (27-28) | | |
| IT Performance & Improvement Management™ | | | | Virtual Class (11-12) | | Virtual Class (23-24) | | | |
| Enabling Integrated IT Service Management™ with DevOps, Agile & Lean | | | | | | Virtual Class (16-17) | | | |
| IT Business Leader™ | | | | | | Virtual Class (30-31) | | | |
| Configuration Management Specialist™ | | | | | | | Virtual Class (10-11) | | |
| Problem Management: Root Cause Analysis Specialist™ | | | Virtual Class (12-13) | | Virtual Class (15-16) | | Virtual Class (17-18) | | |
| Service Catalog Specialist™ | | | Virtual Class (8-9) | | | Virtual Class (9-10) | | | |
| IT Asset Management Essentials | | | Virtual Class (12-14) | | | Virtual Class (13-15) | | | |
| Agile Scrum Master | > | Available in self-paced format and team training. | | | | | | | |
| Agile Scrum Product Owner | > > | Available in self-paced format and team training. | | | | | | | |
| DevOps Engineer | > > | Available in self-paced format and team training. | | | | | | | |
| DevOps Essentials™ | > | Available in self-paced format and team training. | | | | | | | |
| DevSecOps Engineer | > | Available in self-paced format and team training. | | | | | | | |
| Site Reliability Engineer | > > | Available in self-paced format and team training. | | | | | | | |
| Lean IT Kaizen | > | Available in self-paced format and team training. | | | | | | | |
| Lean IT Leadership | > | Available in self-paced format and team training. | | | | | | | |
| CONFERENCES & SPECIAL EVENTS | • | | Ī | | | | | | |
| Pink24 – March 3-6, 2024 – Bellagio, Las Vegas, NV | | | | Las Vegas (3-6) | | | | | |
| GET THE MOST OUT OF YOUR TRAINING BUDGET | | | | | | | | | |
| Training Passes | | Save up to 20% when you purchase your seats for public courses in bulk. Your staff does not have to attend course(s) together. Click here to learn more. | | | | | | | |
| Live, Virtual, or In-Person Team Training | | Train a team all at once and save! On dates convenient to you; exclusively for your team; hosted live online or in-person by our expert instructor. Click here to get a quote. | | | | | | | |



EDUCATION SCHEDULE-AT-A-GLANCE

JULY - DECEMBER 2024







Self-Paced Learn at your pace on your own schedule.

Virtual Online at a specific date and time.

Team Training On dates convenient to you for your team, hosted live online.

| COURSES | | JUL | AUG | SEP | ост | NOV | DEC | | | |
|---|---------------|--|-----------------------|---|-----------------------|-----------------------|-----------------------|--|--|--|
| Introduction to Integrated IT Business Management™ | | | | Virtual Class (23) | | | Virtual Class (19) | | | |
| Integrated IT Service Management™ Essentials | | Virtual Class (8-10) | Virtual Class (7-9) | Virtual Class (4-6) Virtual Class (30-2) | Virtual Class (28-30) | Virtual Class (20-22) | Virtual Class (16-18) | | | |
| <u>Lean IT Essentials™</u> | | Virtual Class (25-26) | | | | Virtual Class (4-5) | | | | |
| Agile Scrum Essentials™ | | Virtual Class (15-16) | | | Virtual Class (10-11) | | | | | |
| Organizational Change Management | | Virtual Class (31-2) | | | | Virtual Class (13-15) | | | | |
| IT Business Relationship Manager™ | | | Virtual Class (26-28) | | | | Virtual Class (2-4) | | | |
| Value Stream Mapping | | | Virtual Class (29-30) | | | Virtual Class (7-8) | | | | |
| IT Performance & Improvement Management™ | | | Virtual Class (15-16) | | | Virtual Class (18-19) | | | | |
| Enabling Integrated IT Service Management™ with DevOps, Agile & Lean | | | Virtual Class (12-13) | | | Virtual Class (11-12) | | | | |
| IT Business Leader™ | | | | Virtual Class (12-13) | | | Virtual Class (9-10) | | | |
| Configuration Management Specialist™ | | | | Virtual Class (16-17) | | | Virtual Class (5-6) | | | |
| Problem Management: Root Cause Analysis Specialist™ | | | Virtual Class (19-20) | | Virtual Class (24-25) | | Virtual Class (12-13) | | | |
| Service Catalog Specialist™ | | Virtual Class (29-30) | | | Virtual Class (17-18) | | | | | |
| IT Asset Management Essentials | | | Virtual Class (12-14) | | | Virtual Class (4-6) | | | | |
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