



Knowledge Translated Into Results

# EDUCATION SCHEDULE-AT-A-GLANCE

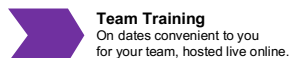
JULY – DECEMBER 2025



**Self-Paced**  
Learn at your pace  
on your own schedule.



**Live, Virtual**  
Online at a  
specific date and time.



**Team Training**  
On dates convenient to you  
for your team, hosted live online.

| COURSES   |  | JUL                   | AUG                   | SEP                   | OCT                   | NOV                   | DEC                   |
|---|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| <a href="#">The integratedITSM™ System</a>  |  | Virtual Class (7-8)   | Virtual Class (11-12) | Virtual Class (8-9)   | Virtual Class (1-2)   | Virtual Class (3-4)   | Virtual Class (11-12) |
| <a href="#">integratedITSM™ Essentials</a>  |  | Virtual Class (21-23) | Virtual Class (18-20) | Virtual Class (15-17) | Virtual Class (14-16) | Virtual Class (11-13) | Virtual Class (8-10)  |
| <a href="#">Lean IT Essentials</a>  |  |                       | Virtual Class (18-19) |                       | Virtual Class (22-23) |                       | Virtual Class (15-16) |
| <a href="#">Agile Scrum Essentials</a>  |  | Virtual Class (14-15) |                       |                       | Virtual Class (1-2)   |                       | Virtual Class (1-2)   |
| <a href="#">Organizational Change Management</a>  |  |                       | Virtual Class (25-27) |                       | Virtual Class (27-29) |                       |                       |
| <a href="#">IT Business Relationship Manager</a>  |  |                       | Virtual Class (12-14) |                       | Virtual Class (6-8)   |                       | Virtual Class (8-10)  |
| <a href="#">Value Stream Mapping</a>  |  |                       | Virtual Class (6-7)   |                       |                       | Virtual Class (17-18) |                       |
| <a href="#">IT Performance &amp; Improvement Management</a>   |  | Virtual Class (30-31) |                       | Virtual Class (29-30) |                       |                       | Virtual Class (17-18) |
| <a href="#">Enabling integratedITSM™ with DevOps, Agile &amp; Lean</a>  |  |                       |                       | Virtual Class (9-10)  |                       |                       | Virtual Class (10-11) |
| <a href="#">IT Business Leader</a>  |  |                       | Virtual Class (12-13) |                       |                       | Virtual Class (10-11) |                       |
| <a href="#">Configuration Management Specialist</a>   |  | Virtual Class (28-29) |                       | Virtual Class (22-23) |                       | Virtual Class (19-20) |                       |
| <a href="#">Problem Management: Root Cause Analysis Specialist</a>  |  |                       |                       | Virtual Class (3-4)   | Virtual Class (21-22) |                       | Virtual Class (3-4)   |
| <a href="#">Service Catalog Specialist</a>  |  | Virtual Class (16-17) |                       |                       | Virtual Class (8-9)   |                       |                       |
| <a href="#">IT Asset Management Essentials</a>  |  |                       |                       | Virtual Class (2-4)   |                       | Virtual Class (4-6)   |                       |
| <a href="#">PinkMasterClass: Change Management – Process Maturity Workshop</a>  |  | Virtual Class (24)    |                       |                       | Virtual Class (22)    |                       |                       |
| <a href="#">PinkMasterClass: Problem Management – Process Maturity Workshop</a>                                       |  |                       |                       | Virtual Class (2)     |                       |                       | Virtual Class (2)     |
| <a href="#">PinkMasterClass: The Major Incident Management Framework</a>  |  | Virtual Class (31)    |                       |                       | Virtual Class (30)    |                       |                       |
| <a href="#">PinkMasterClass: What It Really Takes to Manage a Highly Integrated and Business-Focused Service Desk</a> |  | Virtual Class (28)    |                       |                       | Virtual Class (27)    |                       |                       |

## AVAILABLE IN SELF-PACED FORMAT AND TEAM TRAINING ONLY

|                               |  |                                       |                                    |   |   |
|-------------------------------|--|---------------------------------------|------------------------------------|---|---|
| DevOps Certification Courses  |  | <a href="#">DevOps Engineer</a>       | <a href="#">DevOps Essentials</a>  | <a href="#">DevSecOps Specialist</a>      | <a href="#">Site Reliability Engineer</a> |
| Agile Certification Courses   |  | <a href="#">Agile Scrum Developer</a> | <a href="#">Agile Scrum Master</a> | <a href="#">Agile Scrum Product Owner</a> |   |
| Lean IT Certification Courses |  | <a href="#">Lean IT Kaizen</a>        | <a href="#">Lean IT Leadership</a> |   |   |

## EDUCATION EVENT

|  |                                      |  |  |  |  |
|--|--------------------------------------|--|--|--|--|
| <a href="#">Pink26</a> – 29 <sup>th</sup> Annual International IT Service Management Education Symposium<br>February 16-19, 2026 – Bellagio, Las Vegas, NV | Summer Early Bird Offer Ends July 28 |  |  |  |  |
|--|--------------------------------------|--|--|--|--|

## GET THE MOST OUT OF YOUR TRAINING BUDGET

|   |  |
|---|--|
| Training Passes                           | Save up to 20% when you purchase your seats for public courses in bulk. Your staff does not have to attend course(s) together. <a href="#">Click here</a> to learn more.                       |
| Live, Virtual, or In-Person Team Training | Train a team all at once and save! On dates convenient to you; exclusively for your team; hosted live online or in-person by our expert instructor. <a href="#">Click here</a> to get a quote. |

If you have any questions, contact us at 1-888-273-PINK or email us at [info@pinklephant.com](mailto:info@pinklephant.com).